

Activation Guide & Troubleshooting



Office 2019 PP for windows (Activate by phone call)

- 1) Remove any OLD MS Office from your computer and restart it.
- 2) Download Office 2019 PP Setup from below official link:

https://officecdn.microsoft.com/db/492350F6-3A01-4F97-B9C0-C7C6DDF67D60/media/en-US/ProPlus2019Retail.img Copy and Paste Link if Clicking Doesn't Work!

- 3) Install the new Office software by running the downloaded setup file.
- 4) Open Word or Excel, input the License key & click on Activate.
- 5) Next a prompt will appear giving two option, Choose Telephone activation.
- 6) Click Next and it will show you installation ID (9 sets) & ask for confirmation ID.

Now you have two options to get the confirmation ID

Option A) Self service offered by our websiteStep 2: When prompted, provide this Installation ID:
5927240, 0526186, 5315410, 3929995, 57

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5927240 0526186 5315410 3929995 5772570 4586100 5284656 3596723 3926000

- Go to our website URL-Click Here

Step 3: Enter your Confirmation ID her

- Enter your purchase order ID & Input Installation ID.
- Click Get Confirmation ID ©
- If any issue faces, just wait and try again or write to us.

Option B) Call to MS IVR Support ,generally for US it is (888) 352 7140 & for - UK (0) (800) 018 8354 and for any different country just select it from drop down on same screen.

- On IVR Enter the security number (if ask you to input random number to verify)
- Select your product.
- Enter the Installation ID when ask on IVR(9 sets of digits)
- If ask for devices, press **0**.
- IVR will validate the Installation ID & provide the Confirmation ID & Pls note it.
- Now Hang up ,click back and choose Internet method (If you are connected to internet) -> Click Next -Done ©

<u>OR</u>

-Manually enter Confirmation ID and click Next (if no internet connection)-Done ©

<u>Caution</u>: If an unauthorized office version was previously installed, it may prevent the above options from appearing even after uninstallation. If account still shows the old version due to Illegitimate registry traces, please install the <u>Geek uninstaller</u> Then, search for Office, left-click on it, and select "Force Removal."

For any activation related or paid Tech support, please email us at getsupport@mysoftdeals.com

